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Intelligent Medical Systems (Pty) Ltd

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Contents:

Introduction	3
Set Up	3
Installation Instructions	4
“Free” Tier	5
Premium Tiers	5
Ames on your phone	5
Appendix 1: iPhone Installation Instructions	6

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Introduction

Welcome to Ames. Your feedback will be invaluable in helping us tailor Ames precisely to your needs.
I have tried to anticipate those needs as far as possible, but having been out of clinical practice for several years, I am sure there will be areas where your specific feedback will be helpful.
One of the key benefits of Ames is our willingness and ability to customise her for South African doctors. I believe this is an important differentiating feature when compared with non-South African voice driven EMRs.
The Ames manual is available here: intelms.com/1295 (it will be updated regularly so please review periodically).
Bluebird Support: support@bluebird.co.za or phone +27 87 551-7644 is available 8am-5pm to answer questions.

Set Up

To ensure patient confidentiality and to activate Ames securely, a few steps are required (please bear with us, confidentiality is a founding Bluebird principle):

1. Please complete the form at:
   intelms.com/40

This application allows Bluebird Support to:

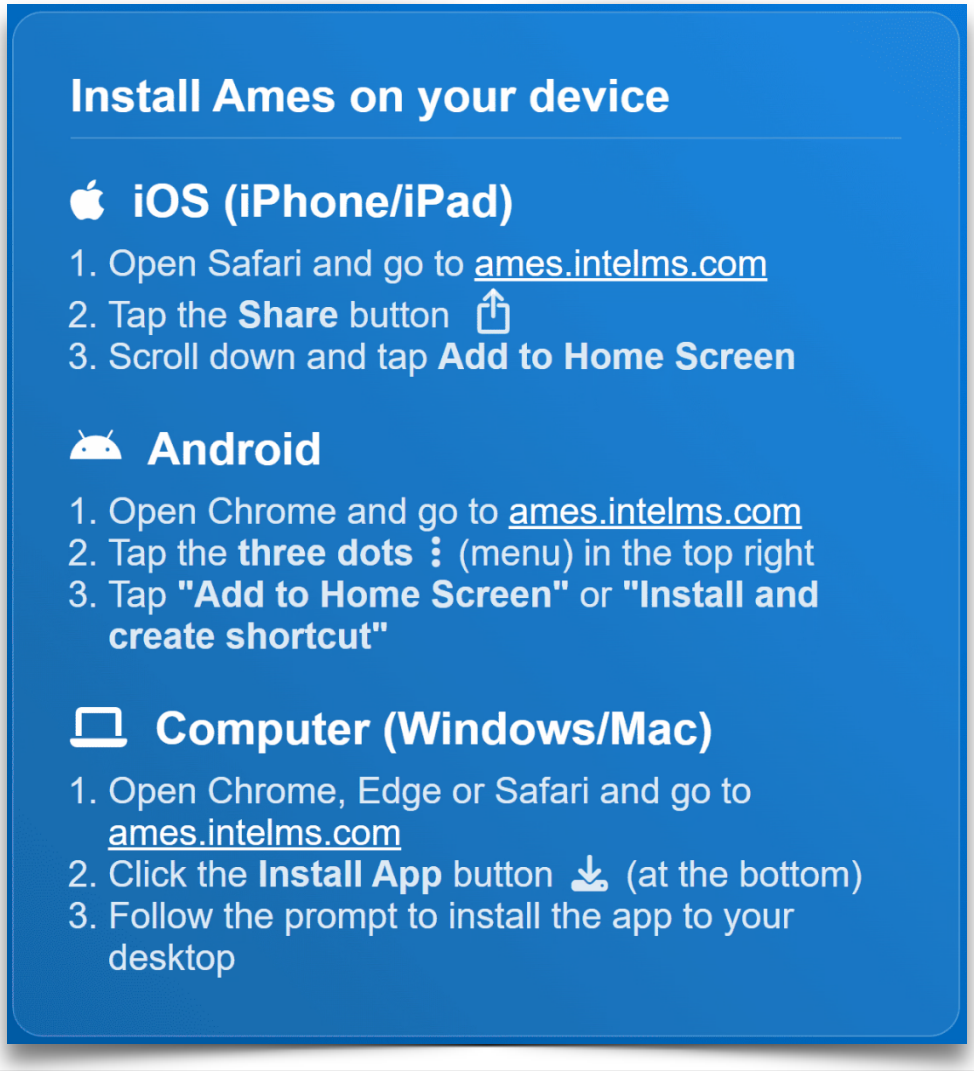
- confirm that the application actually came from you
- notify the laboratories you support to send your results securely to Bluebird (**in addition** to the ways you currently receive your results); and
- set up the process for forwarding those results to Ames
- set up your dictation templates
- set up your specific letterhead
- send your log in credentials securely via WhatsApp

Once your profile is set up on our Servers, Bluebird Support will send your **username** and **temporary password** via WhatsApp.
On the device you intend to use for Ames, please go to:
intelms.com/cPW
Log in using the username and temporary password sent to you.
You will be asked to **change your password** to one of your own choosing. Once your new password has been saved, a new page with an Ames installation link will be displayed. Please click that link to install Ames on your device; the installation instructions are shown and also repeated in the section below.

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Installation Instructions

On all devices start at ames.intelms.com. The **iPhone** install can be a bit tricky so there is an **appendix** at the end with more detailed iPhone installation instructions. **Note** that in some versions of **Android** the "Add to Home Screen" has been replaced with **"Install and create shortcut"**.



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“Free” Tier

On logging in you will see the Ames functionality that is available to you without charge. This is possible because, for the past 30 years, the laboratories you support have funded the Bluebird infrastructure required to move laboratory results securely to participating doctors. The intent of this tier is to give you the ability to convert your voice into clinical notes and to receive your labs on your chosen device (a smartphone is recommended if you work in a hospital)

Premium Tiers

Ames offers much more than note transcribing. The full version is a complete **voice driven EMR** that you carry in your pocket! Premium features include:

- Consent - procedure and patient-specific
- Lab. ordering
- Imaging ordering
- Drug ordering
- Patient safety checks (checks allergies, drug interactions…)
- Order Sets by operative procedure and medical condition
- Differential diagnosis

If one or more of these premium features interest you please email sales@bluebird.co.za and we will supply costing and set you up with a free trial period.

Ames on your phone

In hospital practice it is ideal to use Ames on your phone or an iPad and we have tried to optimize her for that use case (scanning of patient stickers and bar codes to easily capture patient demographics) . We are open to implementing improvements and suggestions that emerge.

Thank you again for helping us shape Ames into a practical, useful tool for South African doctors.

Kind regards,

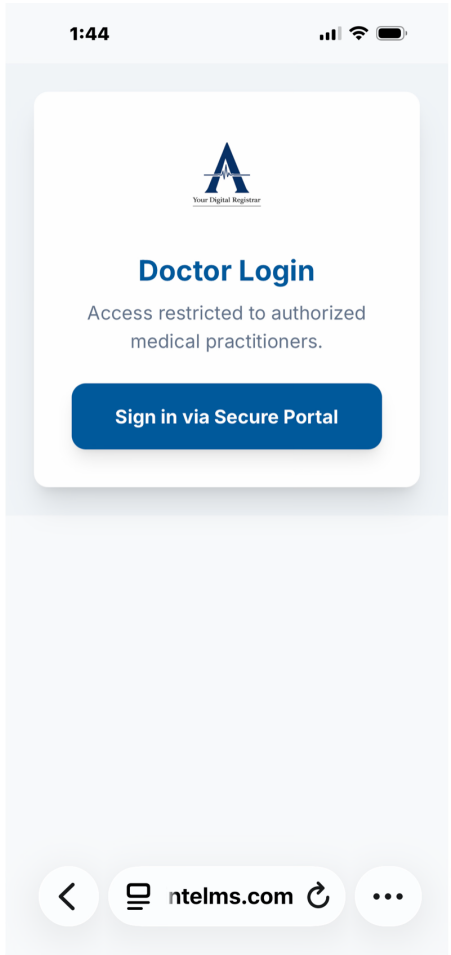
Darryl Garth Vine (MBChB FRCSC)

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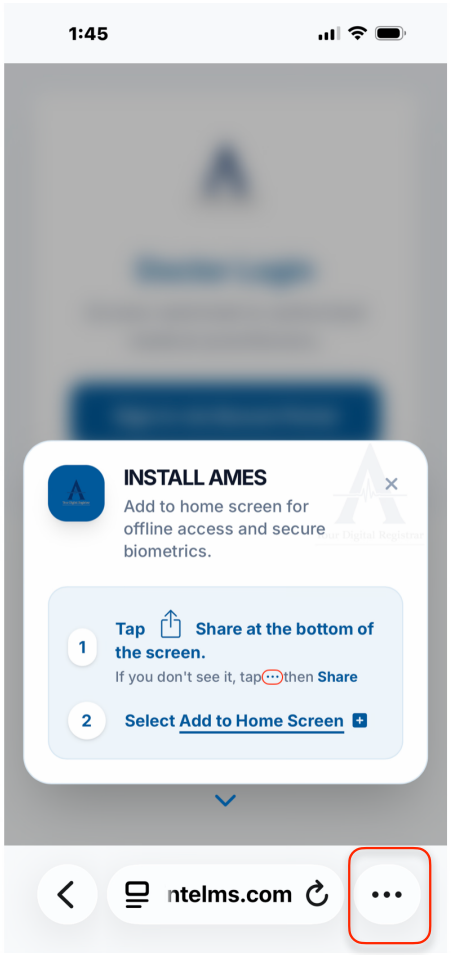
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Appendix 1: iPhone Installation Instructions

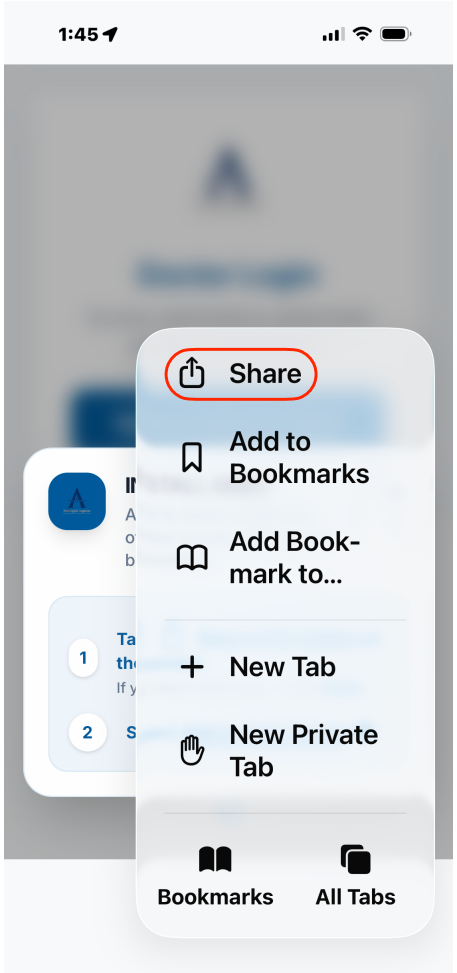
The red rectangles highlight the important items on any screen. Specifically the three dots on the bottom of the second screen are easy to miss.



Click “Sign in”



Click the 3 dots on bottom right



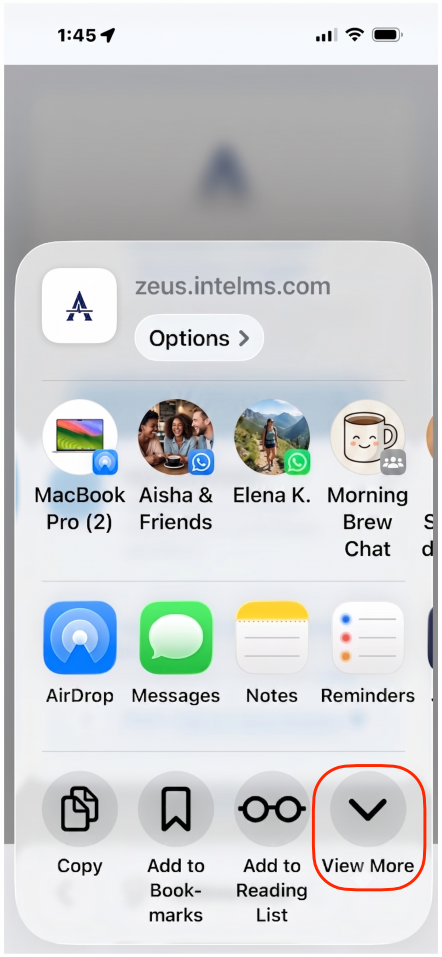
Click “Share”

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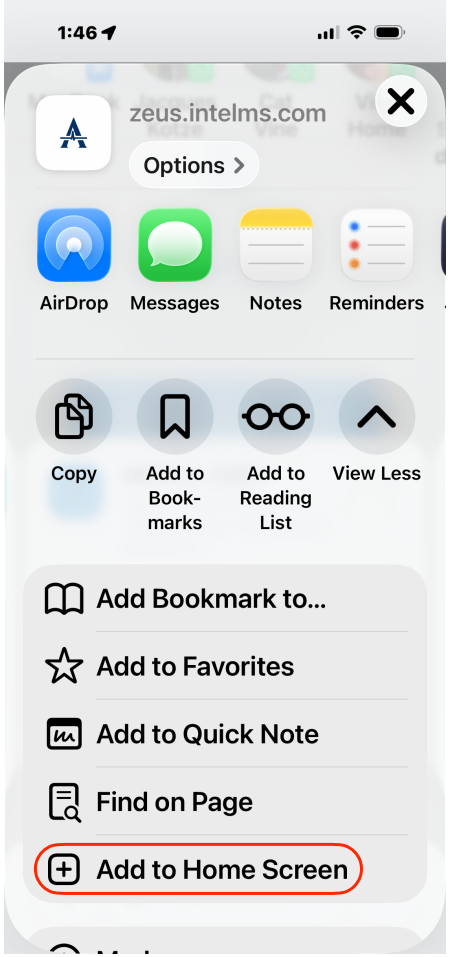
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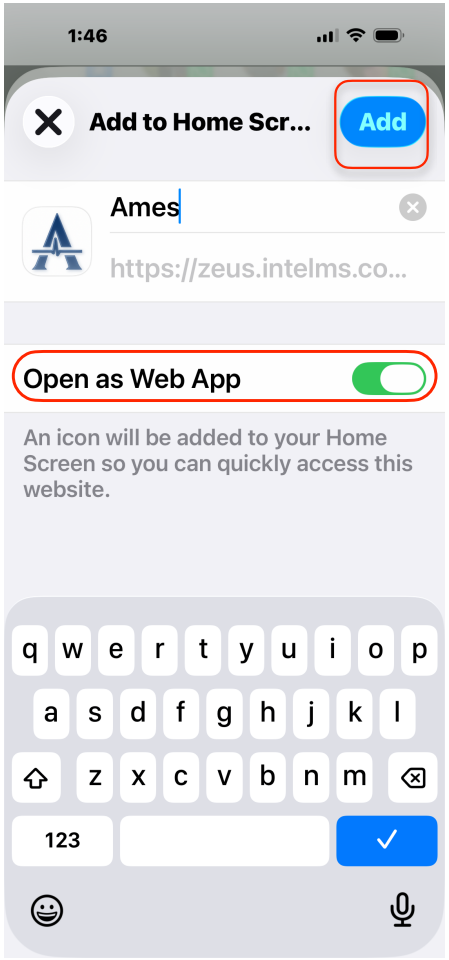
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Click “View More”



Click “Add to Home Screen”



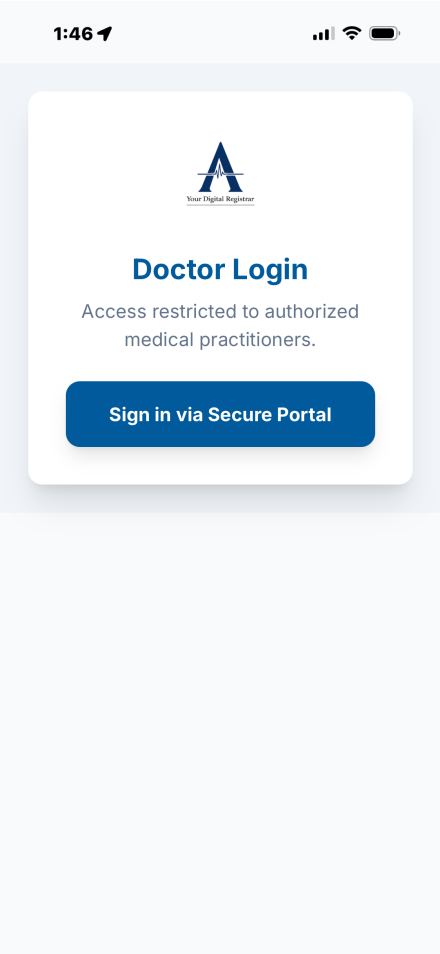
Be certain “Open as Web App” is selected then Click “Add”

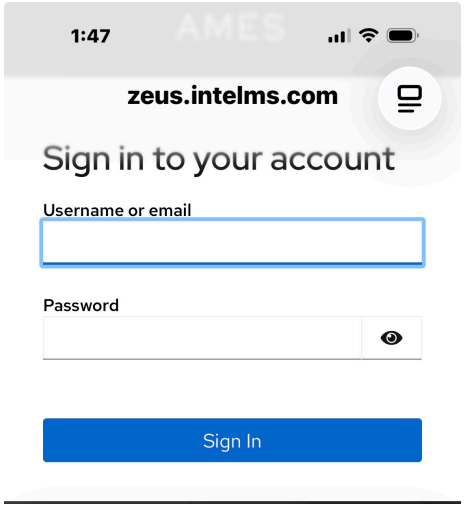
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Click “Sign in”

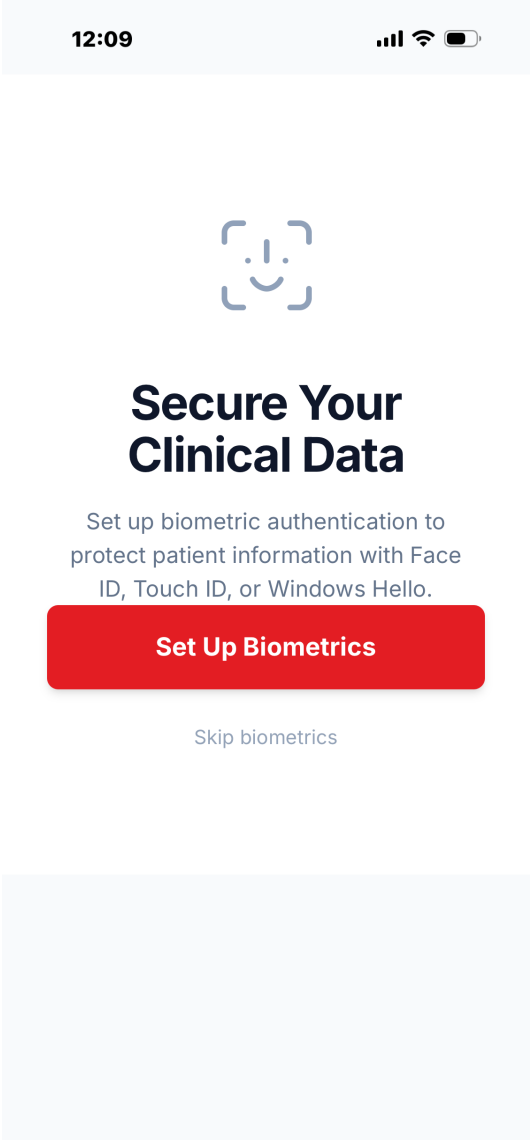
Enter your Username and Password and Click “Sign in”

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You will now be asked if you wish to set up or skip **biometrics** (Face or fingerprint recognition):



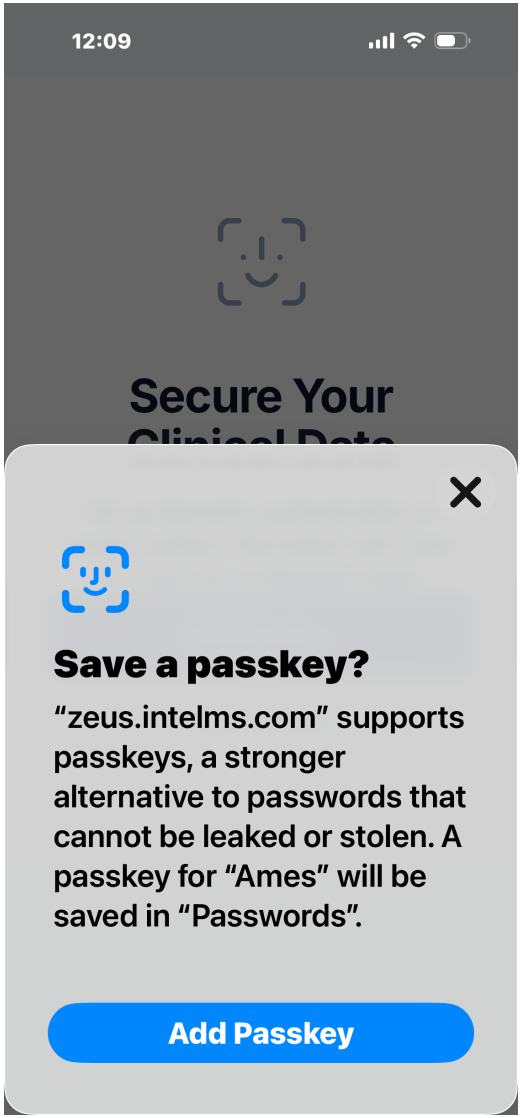
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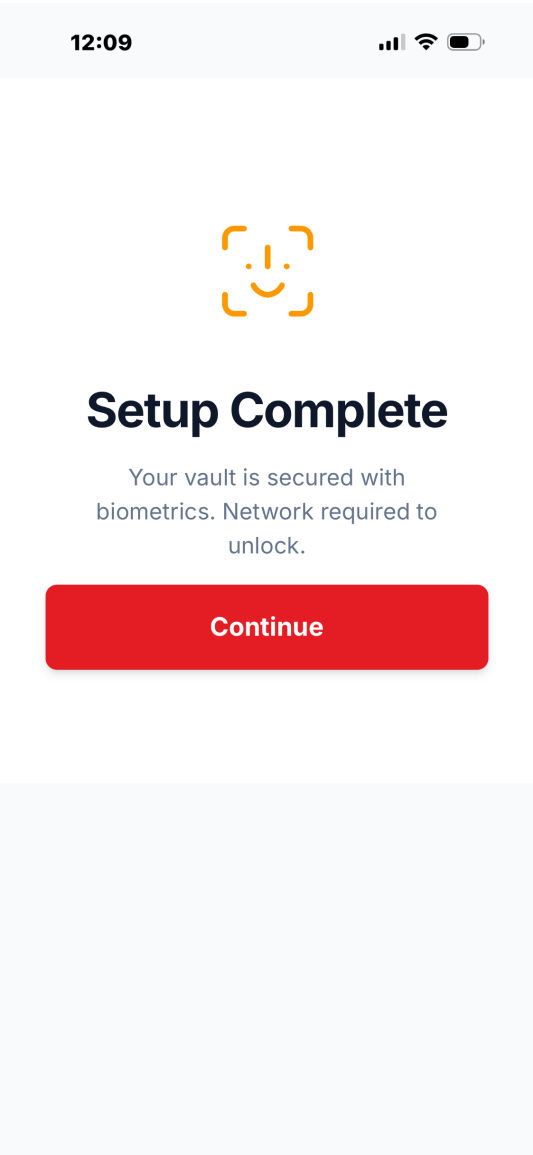
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You will now be asked if you wish to create and save a **Passkey** for Ames on your iPhone (recommended).



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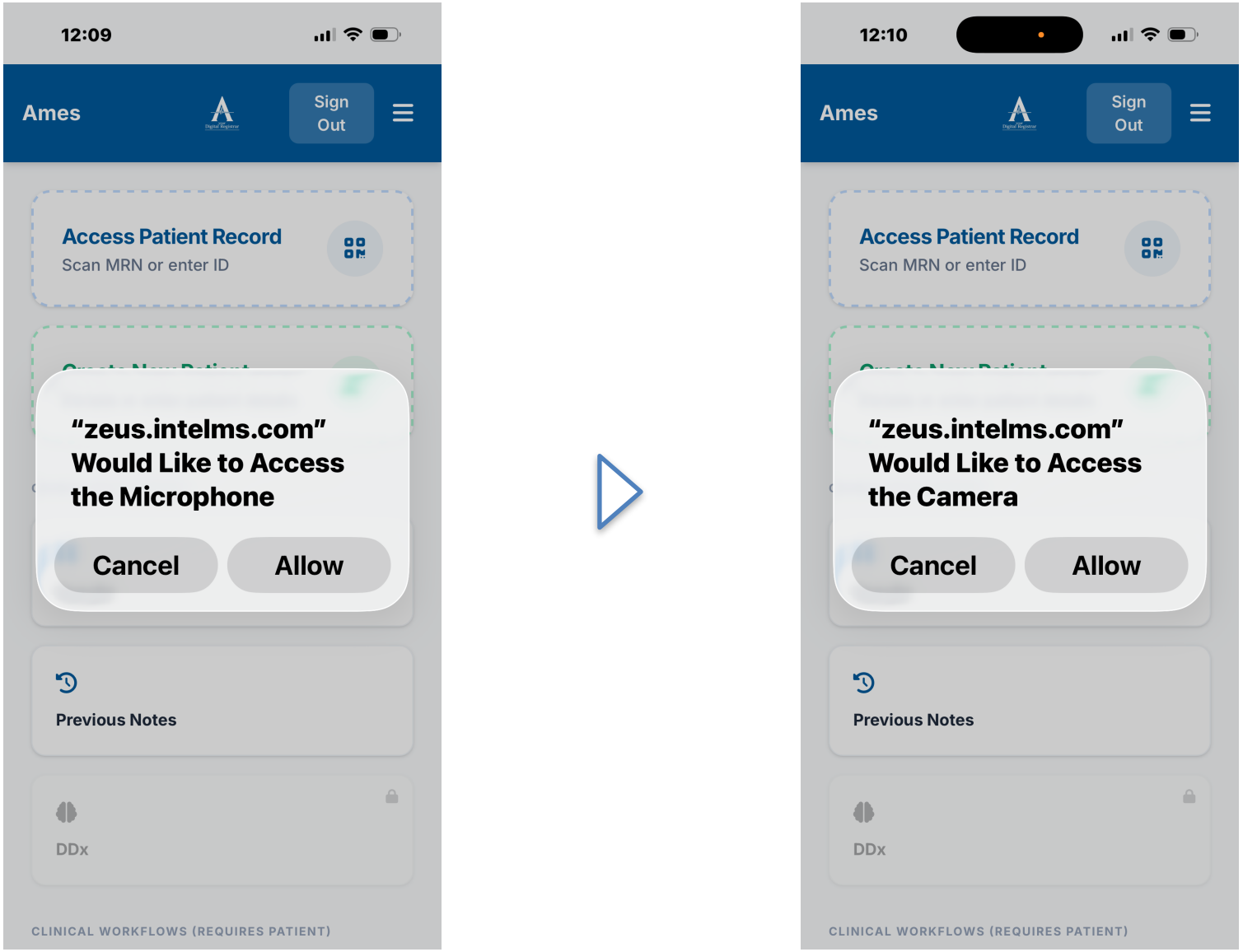
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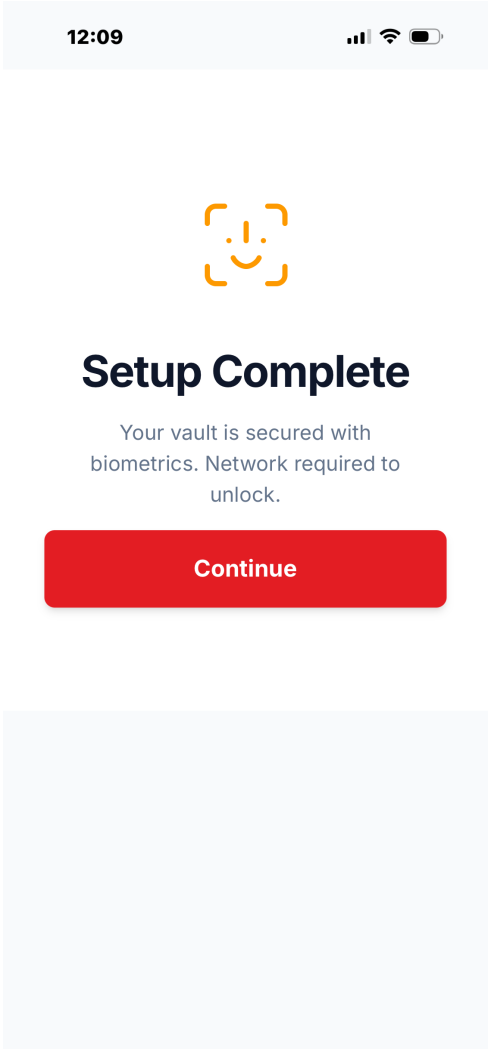
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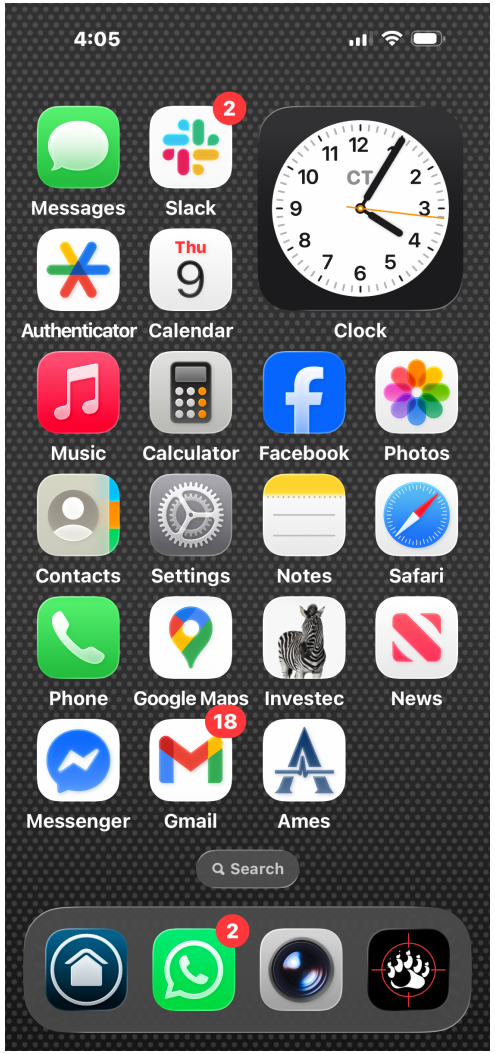
Ames needs access to your microphone for recording dictation and to your camera for scanning patient stickers and bar codes and clinical photographs. Choose **Allow**



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Set Up is now complete, Ames is installed on your iPhone and the Ames icon is displayed on your Home-screen.
You can drag the Ames icon wherever you wish. In the image below Ames lives on the bottom right of my Home-screen





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